



PILATES EXPLANATION

1. Fees are not refundable once the term has begun, and are not transferable to future terms.

2. There is no guarantee that a make-up class will be available.

When canceling a Pilates class, check with reception staff concerning the availability for a make-up class. You may be placed on a wait list if no class is available at that time. Please realise if canceling an evening class that it may be difficult to gain a make-up class at a similar time – morning classes are always quieter. Classes not attended do not transfer to subsequent terms, including make-up classes.

3. Payment must be made in full prior to your first class.

Payment can be made on the day of your first class and is \$320, which is 10 classes x \$32.

4. Health Insurance Claims can only be made manually on completion of each session, or in total at the end of the term.

You will be issued with a receipt on completion of each class. People who do not attend classes cannot be issued with a receipt for that day.

5. People who do not attend classes will not be offered a make-up class.



Physiotherapy • Clinical Pilates • Massage • Podiatry • Hydrotherapy
705 Centre Rd East Bentleigh 3165 P: 9570 8538 E: reception@sspc.com.au
100 Lower Dandenong Rd Parkdale 3195 P: 9584 2000 E: parkdale@sspc.com.au
99 Bay Street Brighton 3186 P: 8530 6510 E: brighton@sspc.com.au

GENERAL RULES AND CONDITIONS FOR PILATES TERM CLASSES

The main changes that will occur with the Term System are listed below:

- The cost for Pilates is based on one class per week for the duration of the term.
- Payment in full is required prior to the first class.
- Fees are not refundable once the term has begun, and are not transferable to future terms.
- When paying for a term, you will be booked into the same class for the duration of that term. In the event you cannot attend a class, you may be offered a "Make Up" class. MAKE UP CLASSES are only available to people who cancel their class with two hours' notice. We do not guarantee that a make-up class will be available. Make up classes can only be attended during that particular term.
- When canceling an existing class, your MAKE UP class must be booked at the time of cancellation.
- Health Insurance claims can only be made at the end of session and these must be claimed manually, not via HICAPS. All participants will be issued with a receipt for each of the classes they have attended at the end of each class.
- If participants do not attend, or cancel classes, receipts will not be issued for those dates. Classes ARE NOT transferable between terms.
- In the event that a class is cancelled (e.g. staff illness), participants will be guaranteed a make-up class.
- All of our classes will always be conducted by a physiotherapist, ensuring you continue to receive "Clinical Pilates".



we'll get **you** moving again



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